

Audit Committee Members and Senior Managers Information Session 2019

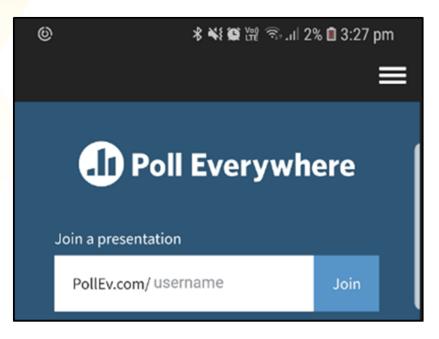
Welcome

Overview

Time	Presentation	Presenter
1.00 – 1.35	Accounting standards and audit update	Jeff Tongs Stephen Morrison
1.35 – 2.05	Pilot Project - ED 01/18 Proposed Auditing Standard ASA 315 Identifying and Assessing the Risks of Material Misstatement	Rod Whitehead
2.05 – 2.50	Managing Cyber Complexity	Ross Byrne
2.50 – 3.20	Afternoon Tea	
3.20 – 3.50	Cybersecurity is a Business Risk	Glenn Lewis
3.50 – 4.35	Panel Discussion – Cyber security questions Audit Committees should ask	Panel members: Glenn Lewis Ross Byrne Michelle Swallow Yvonne Rundle Facilitator: Ric De Santi
4.35	Close	Rod Whitehead



Poll Everywhere



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App username: TAO144







Accounting Standards and Audit Update

Hobart May 2019 Jeff Tongs & Stephen Morrison

Accounting Standards Update

Are you ready for:

Australian Accounting Standard	Effective Date – Year beginning on or after	30 June Year-end		
AASB 9 Financial Instruments	1 January 2018	30 June 2019		
AASB 15 Revenue from Contracts with Customers	1 January 2018 (For-profit) 1 January 2019 (Not-for-profit)*	30 June 2019 30 June 2020*		
AASB 1058 Income of NFP Entities	1 January 2019	30 June 2020		
AASB 16 Leases	1 January 2019	30 June 2020		



Transition Choices



O R

Fully Retrospective

Cumulative Approach

Prepare statements as if standard had always applied.

Restate comparative information, adjust prior year opening retained earnings and disclose effects.

Consider relief and options available

Disclose effects and options taken

Adjust for new standard in current year. Prior year still under previous standard.

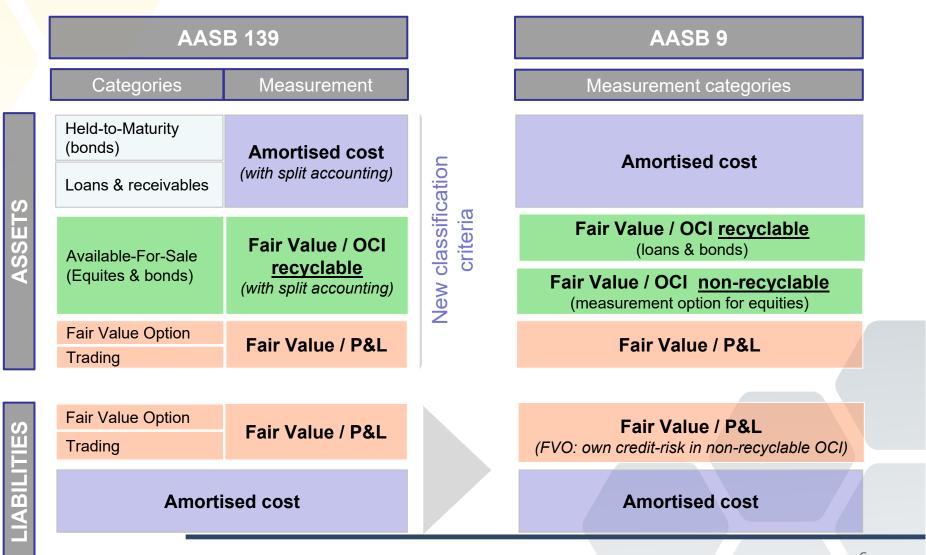
Do not restate comparatives. Recognise effect on application to opening retained earnings in current year.

Consider relief and options available

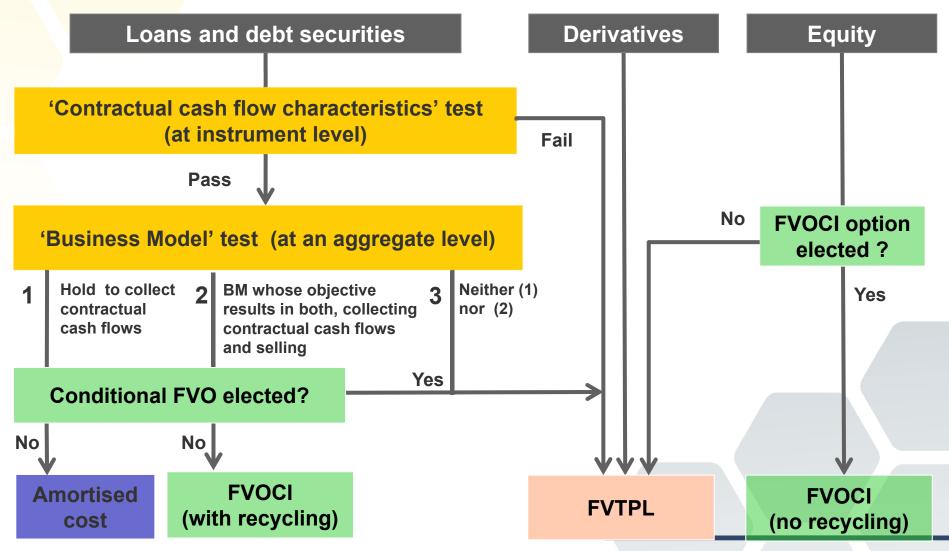
Disclose effects and options taken



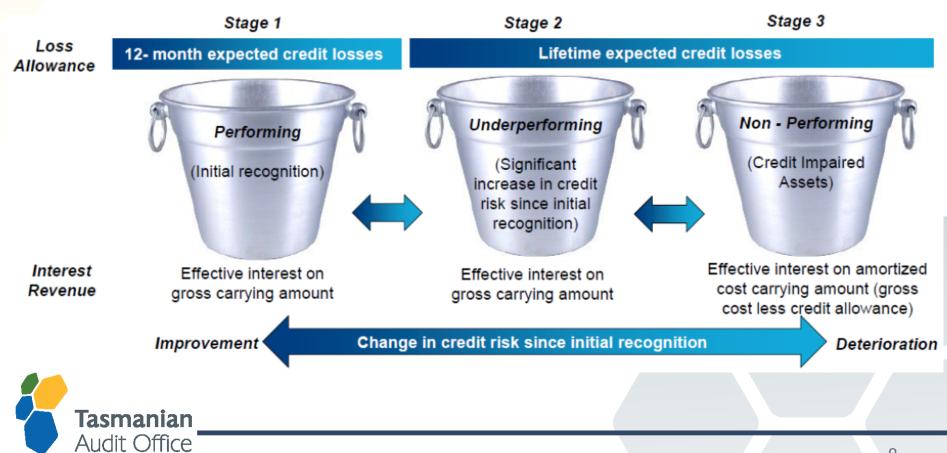
AASB 9: Financial Instruments Classification & Measurement: overview



Criteria for classification and measurement



Summary of Expected Credit Loss Model (General Approach)



New disclosure requirements

Ongoing

- Classification and measurement policies (incl' Bus Model)
- Impairment (Policies, quantitative info' on loss calc's and a reconciliation of the expected credit loss allowance)
- Hedging (policies and narrative and quantitative info' about strategies, objectives, instruments, reserves and ineffectiveness)

On adoption

- Narrations (Explaining choices, designations, reasons and how classifications applied for each instrument. Comparative policies if Cumulative Approach adopted on transition.)
- Reconciliations of quantitative information in a tabular form

Reconciliation of financial instruments on adoption of AASB 9

On the date of initial application, 1 January 2018, the financial instruments of the Group were reclassified as follows:

		Measurem	ent Category	Car	unt	
	Notes	Original AASB 139 category	New AASB 9 category	Closing balance 31 December 2017 (AASB 139)	Adoption of AASB 9	Opening balance 1 January 2018 (AASB 9)
		\$'000	\$'000	\$'000	\$'000	\$'000
Assets						
Current financial assets						
Trade and other receivables	12	Amortised cost	Amortised cost	23,441	(22)	23,419
Derivative instruments (not used for hedge accounting)	13.7	FVPL	FVPL	212	-	212
Derivatives - Hedge accounting applied	13.7	Fair value with effective movements included in cash flow hedge reserve	Fair value with effective movements included in cash flow hedge reserve	230	_	230
ΔΔSR 7.42I (a) (b)						

Reconciliation of the statement of financial position balances from AASB 139 to AASB 9 at 1 January 2018:

AASB 139 to AASB 9 at 1 January 20 t	AASB 139 carrying amount	Re- classification	Re- measurement	AASB 9 carrying amount
	2017			2018
	\$'000	\$'000	\$'000	\$'000
Held to maturity				
Closing balance 31 December 2017	1,189			
To amortised cost		(1,189)		
Opening balance 1 January 2018 - AASB 9	1,189	(1,189)	-	-
Amortised cost				
Closing balance 31 December 2017 - AASB 139	34,638	1		
From Available for sale (AFS) - government bonds		1,189		
Impairment - receivables			(22)	
Impairment - government bond			(30)	
Opening balance 1 January 2018 - AASB 9	34,638	1,189	(52)	35,775

Reconciliation of equity for the impact of AASB 9 at 1 January 2018:

Impacted area	AFS financial assets reserve	FVOCI reserve	Retained earnings
	\$'000	\$'000	\$'000
Closing balance 31 December 2017 - AASB 139	(22)	-	37,282
Reclassify listed equities from AFS to FVPL	22	-	(22)
Remeasurement - unlisted equities XY Ltd	-	-	27
Impairment - receivables	-	-	(22)
Impairment - government bonds	-	-	(30)
Opening balance 1 January 2018 - AASB 9	-	-	37,235



AASB 108.28 (f)(i) AASB 7.42L

AASB 15: Revenues from Contracts with Customers The 5 Revenue Steps

 Recognise revenue for the transfer of promised goods or services in an amount that reflects the consideration to which the entity expects to be entitled to in exchange

Qualitative and quantitative disclosures

Step 5 Recognise Step 4 revenue Allocate Step 3 when each transaction performance Determine Step 2 price to obligation is the performance satisfied Identify the transaction Step 1 obligations separate price Identify the performance Contract obligations

AASB1058: Income for Not-For-Profit Entities

Deals with:

- a) Transactions where consideration to acquire an asset is significantly less than fair value, principally to further NFP objectives
 - 1. Assets received below fair value
 - 2. Transfers to acquire or construct
 - 3. Grants
 - 4. Non-contractual statutory income
 - 5. Peppercorn leases
- b) Receipt of volunteer services.

Amending Standard AASB 2018 – 8: Right-of-use Assets of Not-for-Profit Entities

 Temporary options when measuring ROU assets arising from leases that have significantly below-market terms and conditions principally to enable the entity to further its objectives

NFPs lessees can elect to:

- > FV per AASB 13 Fair Value Measurement; or
- > Cost in accordance with AASB 16
- Option applies both on transition and new leases
- Additional qualitative and quantitative disclosures



AASB 16: Leases

- Leased assets and liabilities to be recognised on the Balance Sheet
- Measured at the present value of unavoidable lease payments

Not included -

- Leases of low-value assets (approx. \$10,000)
- Short-term assets (<12 months)

Excluded -

- Variable lease payments
- Optional payments (not reasonably certain)
- Leased/Right-of-use Asset (Depreciated)
- Lease Liability

(Lease & Finance Exp)

Departments —Draft TI FC19 Leases — Approvals/accounting

Client Reference Information:

Change to Submission of Financial Statement Requirements 2018

- Management Certification To Be Provided by Those Responsible for Financial Reporting At The Time of Submission Of Financial Statements.pdf
- Management Certification To Be Provided by Those Responsible for Financial Reporting At The Time of Submission Of Financial Statements.docx
- Financial Statements Submissions Checklist (Updated July 2018)

Other Client Information

- AASB 119 Employee Entitlements 30 June 2019 (Updated to April)
- AASB 124 Related Parties for Councils February 2017
- AASB 124 Related Party Disclosures Your Questions Answered
- Guidance to Local Government Councils on calculating Underlying Result (revised June 2017)
- Guidelines for Tas Gov Businesses Director & Executive Remuneration Disclosure Template (Updated May 2019)

Presentations, Seminars and Information Sessions

Client Seminar 2019

- Client Seminar Presentation 2019 Hobart Handouts
- Accounting Standards Update Slides
- Pilot Project Slides
- Audit Update Slides
- Recently Tabled Performance Audits Slides
- Client Seminar Presentation (TAO Presentation Slides Only) 2019 Handout







Disclosure Update Template updated by Advisory Panel

1	2019 Executive Ren	nuneration											
					Short-Term			Other	Other V	Total		Other Long-	
					Incentive			Monetary	Non-Monetary	Remuneration	Termination	Term	
				Base Salary ¹	Payments ²	Superannuation ³	Vehicles⁴	Benefits ⁵	Benefits ⁶	Package	Benefits ⁷	Benefits ⁸	Total
	Name	Position	Period	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
	Mr J Napier	Chief Executive Officer	Full year	270	25	44	25	2	2	368	0	5	373
	Mr O C Cobblepot	General Manager Safety	Full year	130	0	20	8	0	1	159	0	14	173
	Prof. J Crane	General Manager Research	Full year	175	12	28	6	0	0	221	0	1	222
	Mr H Dent	Director Project Delivery	Full year	165	0	25	16	0	0	206	0	(14)	192
1	Mr V Fries	General Manager Cold Storage	To 28/2/2019	145	0	34	5	0	0	184	81	(55)	210
•	Dr. P Isley	Director - Distribution	Full year	145	12	24	12	2	0	195	0	(11)	184

- "Other Non-Monetary Benefits" now part of "Total Remuneration Package"
- Only termination benefits & leave movements outside "Total Remuneration"
- Definition Updates "Other Monetary Benefits" & "Other Non-Monetary Benefits"
- Applies this year
- Revised template available on TAO Website
- Comparatives to be presented into new layout.
 (\$ remain unchanged)



Audit Update

Stephen Morrison Assistant Auditor-General

Outline

- Audit findings and key and significant risk areas
- Audit focus and changes 2019
- Are subsidiaries State entities?
- Do you have internal controls in place to protect against fraudulent email/communication attempts?
- Some resources





Outcomes of audits





2018 Audit Findings by area

	High Risk	Moderate Risk	Low Risk	Total
Assets	3	14	7	24
IT Security	0	6	8	14
Expenditure	1	4	3	8
Payroll	0	3	15	18
Revenue/Debtors	0	2	3	5
Other	7	37	23	67
Total	11	66	59	136

2018 Audit Findings by sector

	High Risk	Moderate Risk	Low Risk	Total
General Government Sector	1	13	14	28
Government businesses	3	16	14	33
Local government	7	35	27	69
Other	0	2	4	6
Total	11	66	59	136



PPE valuation – Common challenges

- 1. Determining the valuation approach with consideration for highest and best use
- 2. Identifying the significant parts of an infrastructure asset
- Deciding whether to use greenfield or brownfield costs
- 4. Reviewing useful lives and residual values
- 5. Utilising condition ratings appropriately
- Reviewing and documenting valuation assumptions and inputs

Other matters

Asset recognition/de-recognition or valuation

Found assets	> Prior period error
Land transfers	Asset recognised at fair value in income statement
Scrapped or demolished assets	Derecognised
Damaged assets	Reduced useful life or derecognised
Assets held for sale	Reclassify, market valuation
Impairment (NFP)	> Replaced by obsolescence



Audit focus 2018-19

- Inclusion of key audit matters in opinions for all councils
- Greater focus on IT controls
- Bringing work forward, especially asset revaluations
- Focus on:
 - Asset WIP capitalisation policy overhead allocations
 - Valuations
 - Asset lives determination and consistency
 - Prior period errors
- Report to Parliament -
 - Capital expenditure explanations for not achieving capital expenditure plans



Are subsidiaries State entities?

- If an entity is a State entity in its own right, it will not be a subsidiary of a State entity, regardless of the relationship it has with another State entity.
- Subsidiary incorporated under Corporations Act that is controlled by a State authority falls into the meaning of a State owned company = State entity
- Body or authority established under section 21 (corporation, trust, partnership or other body), section 29 (controlling authorities) or 30 (single or joint authorities) of LGA 1993 = State entity

So what does this all mean?



Are subsidiaries State entities?

State entity

(includes subsidiaries set up under Corporations Act or local government trust, partnership or other body; controlled, single and joint authorities)

Subsidiary of a State entity

(Auditor-General the auditor of a subsidiary of a State entity unless he determines otherwise)

Audited subsidiary of a State entity

(a subsidiary of a State entity where the Auditor-General is the auditor)

Accountable Authority

(State entities and audited subsidiaries of State entities must have)

Accountable authorities - submit financial statements

(to Auditor General within 45 days after the end of each financial year)

Audit of State entity dispensed with

Audit of State entity *not* dispensed with Audit of audited subsidiaries of a State entity - no dispensation available

Auditor-General to audit the financial statements (within 45 days of submission)

Non-audited subsidiary of a State entity

(all subsidiaries of State entities where the Auditor-General makes a determination he is not auditor)

No financial statement reporting, submission or audit requirements

statement preparation, submission and audit obligations



Do you have internal controls in place to protect against fraudulent email/communication attempts?

Public sector entities have recently received emails or other communications where fraud was attempted by requesting changes to the bank account details of employees or suppliers.



Do you have internal controls in place to protect your organisation against fraudulent email/communication attempts?

Here's what you can do to help prevent frauds

- Conduct a risk assessment and verify legitimacy of any changes in employee or supplier bank account details recently processed.
- Take the following steps for change requests:
 - treat with suspicion
 - have effective verification controls (in place and tested)
 - authenticate directly with the employee or supplier
 - segregate access privileges
 - introduce controls immediately.



Useful resources

Tasmanian Audit Office:

Guide to Using our Reports

• Guide to the Auditor-General's Report on the Financial Statements of State Entities

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- Guidelines for Tas Gov Businesses Director & Executive Remuneration Disclosure Template (Updated July 2018)
- TAO Local Gov Model Accounts 30 June 2018 (Excel)



Useful resources

Presentations, Seminars and Information Sessions

Client Seminar 2018

- · Accounting Issues Slides
- Accounting for Property, Plant and Equipment Slides
- New Standards (AASB 16 Leases) Slides
- · Changes for 30 June 2018 and New Standards Slides
- · Client Seminar Presentation 2018 Handout

Information Session for Senior Management and Members of Audit Committees 2018

- Managing Conflicts of Interest Richard Bingham, Integrity Commission
- · Standards Update and Audit Findings Jeff Tongs and Stephen Morrison
- · Case studies about public sector corruption Mark Eady, Derwent Valley Council
- Contentious Accounting Issues and Tasmanian Audit Office Matters Rod Whitehead
- · 2018 Information Session for Senior Management and Members of Audit Committees Handout
- 2018 Information Session for Senior Management and Members of Audit Committees Program



www.audit.tas.gov.au/resources/

Useful resources



https://www.audit.tas.gov.au/publ ication/local-government-authorities-2017-18/



LOCAL GOVERNMENT COMPARATIVE AN								
Comprehensive Income Statements - 201	6-17							
Council	Operating Revenue * \$'000s	Non- Operating Revenue * \$'000s	Total Revenue \$'000s	Operating Expenditure \$'000s	Non- Operating Expenditure ** \$'000s	Total Expenditure \$'000s	Underlying Surplus/ (Deficit) \$'000s	Net Surplus (Deficit) \$'000s
	4 0000	4 0005	4 0005	40005	40003	4 0003	V 0003	4 0000
Urban medium								
Clarence	63 015	11 980	74 995	58 212	0	58 212	4 803	167
Glenorchy	54 002	4 378	58 380	53 399	5 656	59 055	603	(67
Hobart	126 006	7 381	133 387	124 869	0	124 869	1 137	8.5
Kingborough	38 510	5 613	44 123	38 886	231	39 117	(376)	5 0
Launceston	103 102	135 536	238 638	101 841	5 612	107 453	1 261	131 1
UM Total 2016-17	384 635	164 888	549 523	377 207	11 499	388 706	7 428	160 8
UM Average per Council 2016-17	76 927	32 978	109 905	75 441	2 300	77 741	1486	32 1
Urban small								
Brighton	14 359	3 416	17 775	14 349	0	14 349	10	3 4
Burnie	35 541	4 851	40 392	36 485	5 333	41 818	(944)	(1 42
Central Coast	26 416	6 163	32 579	24 988	233	25 221	1428	73
Devonport	39 773	7 600	47 373	38 548	737	39 285	1 225	8.0
West Tamar	24 433	34 469	58 902	22 331	826	23 157	2 102	35 7
US Total 2016-17	140 522	56 499	197 021	136 701	7 129	143 830	3 821	53 1
US Average per Council 2016-17	28 104	11 300	39 404	27 340	1426	28 766	764	10 6
D								
Rural agricultural, very large Derwent Valley	12 951	1 709	14 660	11 858	0	11 858	1093	28
Huon Valley	24 136	2 691	26 827	23 129	0	23 129	1007	3 6
Meander Valley	19 325	5 748	25 073	17 836	708	18 544	1489	65
Northern Midlands	17 096	4 608	21 704	17 774	793	18 567	(678)	31
Sorell	17 177	3 579	20 756	17 128	0	17 128	49	3 6
Waratah-Wynyard	17 615	3 737	21 352	17 481	443	17 924	134	34
RAVI. Total 2016-17	108 300	22 072	130 372	105 206	1944	107 150	3 094	23.2
RAVL Average per Council 2016-17	18 050	3 679	21 729	17 534	324	17 858	516	3 8
Rural agricultural, large								
Break O'Day	13 757	2 742	16 499	13 145	458	13 603	612	2.8
Circular Head	14 122	3 627	17 749	13 837	163	14 000	285	3 7
Dorset	12 609	3 768	16 377	10 964	293	11 257	1 645	5 1
George Town Kentish	10 622 9 436	1 620 7 317	12 242 16 753	11 735 9 336	(128) 2 701	11 607 12 037	(1 113)	47
Latrobe	12 418	3 813	16 231	11 902	139	12 037	516	41
Southern Midlands	10 233	3 460	13 693	10 211	139	10 211	22	34
RAL Total 2016-17	83 197	26 347	109 544	81 130	3 626	84 756	2067	24.7
RAL Average per Council 2016-17	11 885	3 764	15 649	11 590	518	12 108	295	35
<u> </u>								
Rural agricultural, small and medium								
Central Highlands	6 550	2 693	9 243	6 430	62	6 492	120	2.7
Flinders	4 331	1 411	5 742	5 456	0	5 456	(1 125)	2
Glamorgan Spring Bay	12 495	5 574	18 069	12 109	0	12 109	386	59
King Island	6 387	1 552	7 939	7 214	0	7 2 1 4	(827)	
Tasman	6 386	975	7 361	5 482	0	5 482	904	18
West Coast	10 764	1 548	12 312	10 211	253	10 464	553	18
RASM Total 2016-17	46 913	13 753	60 666	46 902	315	47 217	11	13 4
RASM Average per Council 2016-17	7 819	2 292	10 111	7 817	53	7 870	2	2 2
Total 2016-17	763 567	283 559	1 047 126	747 146	24 513	771 659	16 421	275 4
Average per Council 2016-17	26 330	9 778	36 108	25 764	845	26 609	566	94



Pilot Project - ED 01/18 Proposed Auditing Standard ASA 315 *Identifying and Assessing* the Risks of Material Misstatement

> Rod Whitehead Auditor-General

Outline

- Proposed auditing standard ASA 315 future changes
- ASA 315 pilot project objectives
- Pilot participants
- Materiality
- Risks of material misstatement
- Controls to mitigate the risks



Proposed ASA 315 future changes

- Exposure draft released August 2018
- Proposed to be operative for financial reporting periods commencing on or after 15 December 2020
- Improved understanding of the risk identification process
- Promote a more robust process for the identification and assessments of the risks of material misstatements
- Revised definition of "significant risk"
- Enhanced and clarified identification of relevant controls
- Paragraphs 29 31 auditor evaluation of identified risks and risk assessment process

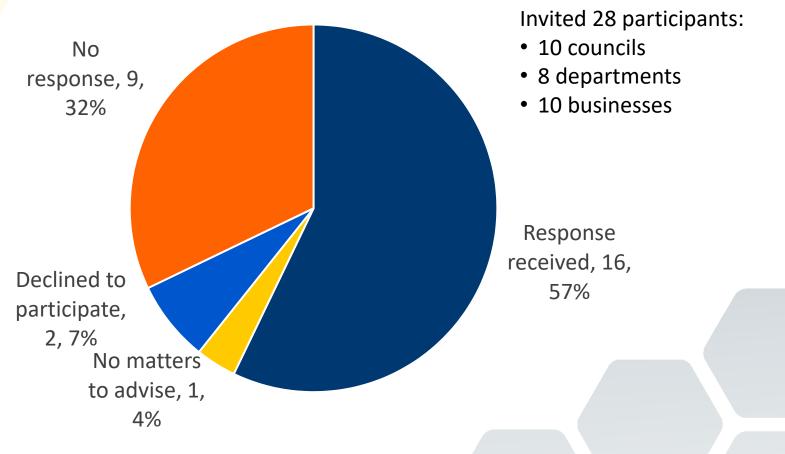


ASA 315 pilot project objectives

- Objective to understand entities' assessment of:
 - what is material in the context of the financial report
 - risks that could result in material misstatements the financial report
 - controls relied upon to address those risks
- Expected outcomes:
 - comparison of views around the determination of materiality
 - 'gaps' in the identification of risks relevant to financial reporting
 - potential deficiencies in entity risk assessment processes



Pilot participants



Who is responsible for establishing thresholds for materiality for financial statement reporting?

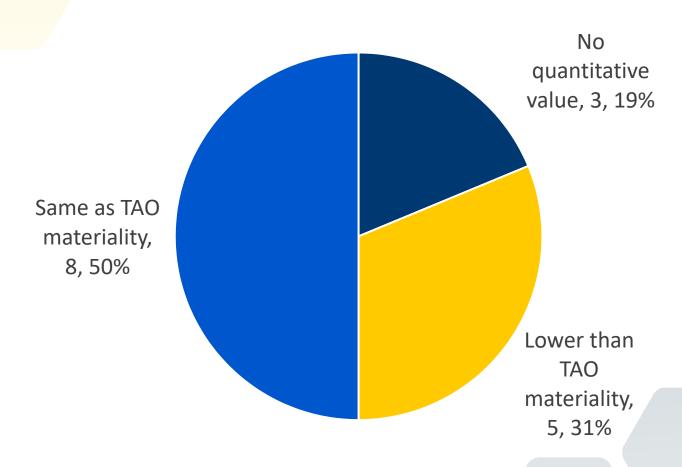
a) Management

b) Internal audit

Audit Committee/Panel, TCWG

External auditor

Materiality





Materiality

Should materiality be quantified?

"Materiality assessed on both the nature and/or magnitude of information that could misstate or obscure information"

Should different materiality amounts be used?

"We look at each financial item and determine what we think is an appropriate materiality given its size and nature and resulting impact on the financial statements. Therefore we don't have just one dollar amount we use to determine materiality as it will be different for every type of financial item."



Materiality

 Should materiality be based on prior year information or using current year budget or forecast information?

'Materiality 1% of 2017-18 actual expenditure adjusted for activities transferred as part of machinery of government changes'

• Are other non-financial reporting indicators appropriate for assessing misstatements in the financial statements?

'Materiality based on the amount used for Major Risk in the risk management policy rating table'

 Does your entity have a stated position on assessing the impact of misstatements in the financial report?



Who is responsible for identifying risks of misstatement (errors or non-disclosures) in the financial statements?

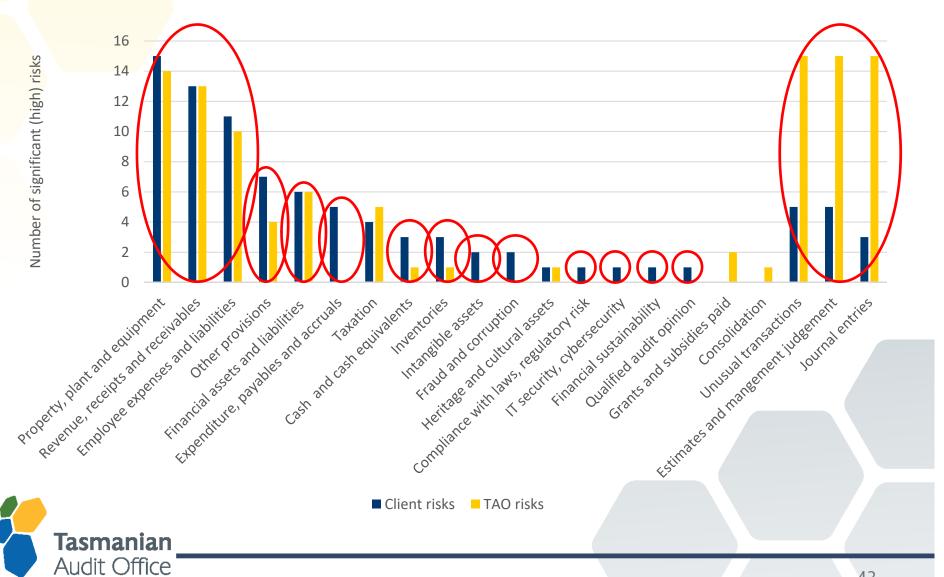
a) Management

b) Internal audit

Audit Committee/Panel, TCWG

External auditor

Risks of material misstatement



Risks of material misstatement

Significant risks:

- possibility of, or exposure to, fraud
- recent significant economic, accounting or other developments
- complex transactions
- significant transactions with related parties
- subjectivity in the measurement of financial information related to the risk, e.g. valuations
- significant transactions that are outside the normal course of business for the entity, or appear to be unusual
- risks arising from IT



Risks of material misstatement

Routine, non-complex transactions that are subject to systematic processing are less likely to give rise to significant risks.

Possibly not significant risks:

- risks relating to miscoding of transactions, incorrect recognition of transactions in correct financial year, incomplete transactions
- cash and cash equivalents (unless fraud risks are evident)
- 'Accuracy of financial reporting'



Who is responsible for ensuring controls to prevent risks of misstatement (errors or non-disclosures) in the financial statements are working effectively?

a) Management

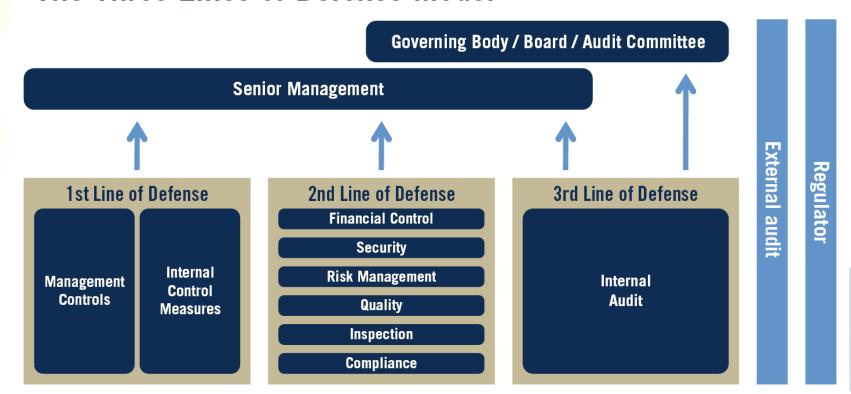
b) Internal audit

Audit Committee/Panel, TCWG

External auditor

Controls

The Three Lines of Defense Model





Controls – 'good'

- Segregation of duties
- Delegations
- Periodic reconciliations
- Review and approval of journals
- Management review
- Critical accounting estimates and judgements are reviewed and approved by Managers, Audit Committee, TCWG
- Reliance on internal audit
- Reliance on experts



Controls – 'better'

- System access controls and role security controls that govern access to (electronic) information
- System managed delegations
- Dual authorisation controls
- Staff training and acknowledgements/representations
- Calls to vendors to confirm vendor bank account changes
- Bank files uploaded by person with no access to financial system
- IT service continuity and incident management processes are in place and tested regularly
- Dedicated cybersecurity team established

Controls – 'hmm...'

- Descriptions of processes rather than controls
- Controls are not clearly defined, e.g. 'monitoring of transactions', 'monitoring of Standards for compliance', 'financial statements are reviewed and approved'
- Controls do not appear to mitigate the risk, e.g. 'revaluations and annual escalations are designed to provide an asset valuation that is as accurate as possible'
- Very high level of reliance on management review any assurance this is happening?
- Reliance on experts is the work of the expert assessed?
- Reliance on the TAO beyond the three lines of defense!



Time for a break



Cybersecurity is a Business Risk Dr Glenn Lewis



Cybersecurity is a Business Risk



Dr Glenn Lewis
Tasmanian Government CIO – Digital Strategy and Services
Department of Premier and Cabinet
May 2019









- Cybersecurity is rated as one of the top five global threats.
- Attacks are increasing exponentially in frequency and sophistication.
- We are not immune.
- The risks are BUSINESS RISKS to your organisation.
- The risks **MUST** be considered by Audit & Risk Committees

Are your risks being appropriately managed? Is your organisation prepared?

Cyber?

adjective - relating to or characteristic of the culture of computers, information technology, and virtual reality

Cyber Security Cloenth Cyber Attack Long Spanner Cyber Crime Cyber Crisis.

CyberSecurity



What is CyberSecurity?

The body of technologies, processes and practices designed to protect networks, computers, programs and information from attack, damage or unauthorised access

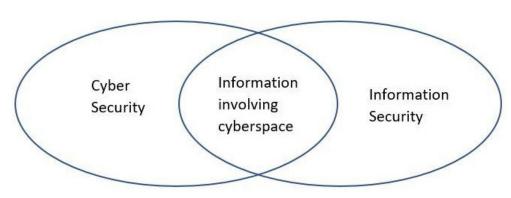
Or in English....

The things required to protect electronic information and services from threats.

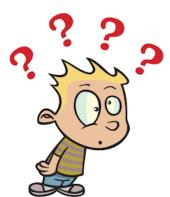








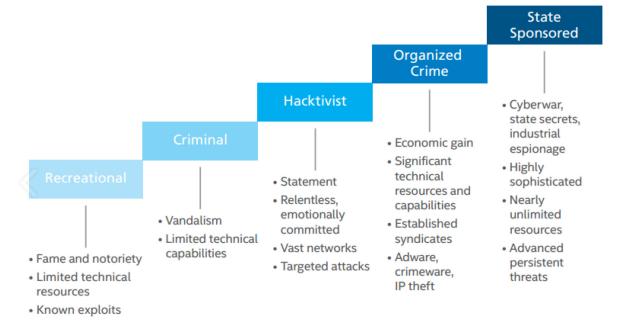
- Information doesn't have to be on a computer to be in need of an information security system.
- Cybersecurity protects computer based information and services.



Media reports on Cyber....



Cyber Adversary Profiles



INCREASING RESOURCES AND SOPHISTICATION

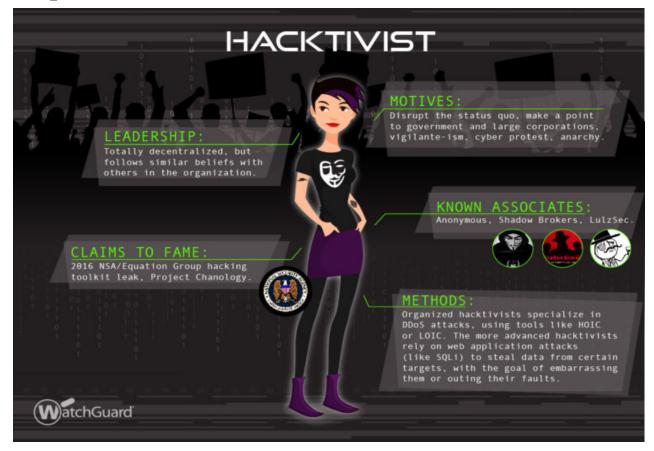
The expansion of attacker types, their resources, and their sophistication.

Source: McAfee Labs Threats Report, August 2015





Cyber Threats - Hacktivist

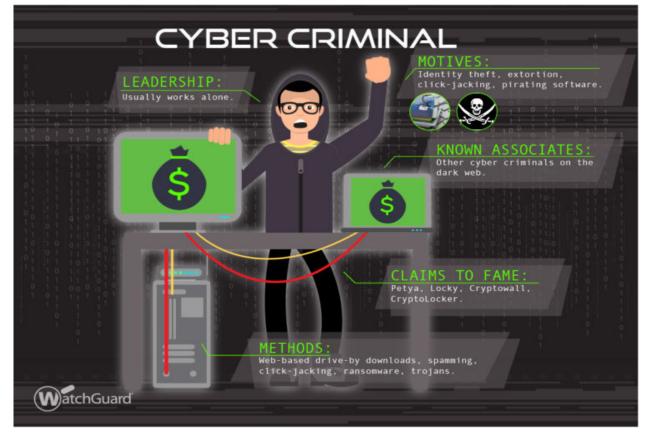




Source

https://www.secplicity.org

Cyber Threats - Cyber Criminal

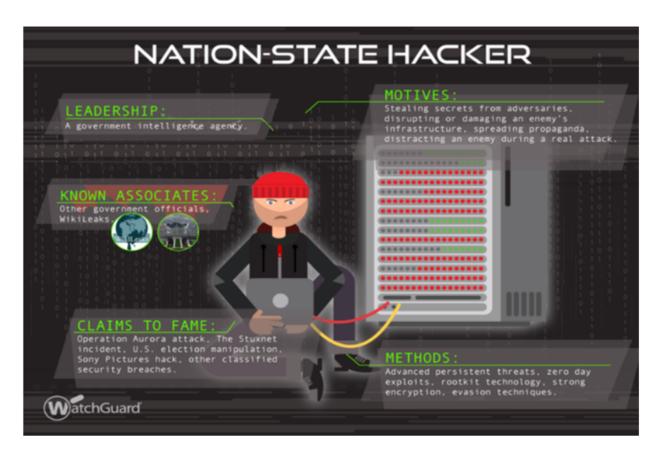




https://www.secplicity.org



Cyber Threats - Nation State Actor



Source

https://www.secplicity.org

Cyber Attacks are a pervasive and endemic global threat:

- Global cost of cybercrime now \$600 billion annually
- Australians and businesses lose \$7 billion each year
- Data Breaches are common occurrences



Source McAfee Economic Impact of Cybercrime—No Slowing Down 2018



Human Element....

A short video will be shown



First Quarter 2019 OAIC Reported

Key statistics

215 notifications

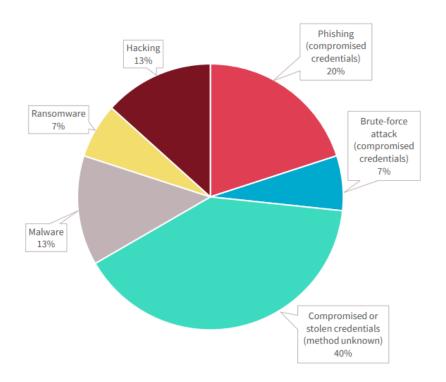
35% human error **61%** malicious or criminal attacks

4% system faults













Reputational Financial Public safety

Environment al Legal Political

Service delivery & operations





- PageUp Cybersecurity Incident
- Tas Electoral Commission Data Breach

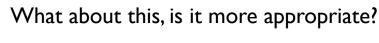
Let's Talk Risk Hypothetical Questions?

Would you go bush bashing and camping with this? That is likely to end up maybe something like this?





Something like this you would probably consider more appropriate?





If you were taking your family, does this change the way you think about it?

Not if but when!

- Prepare
- Prevent
- Detect
- Respond
- Recover



Navigating Cyber Security - Advice for Secretaries & CEOs



- · Who is your most senior accountable officer? Do they genuinely own the risk? Will they mobilise the whole of organisation response?
- Do you understand your organisation's cyber risk appetite?
 Ask the Tasmanian Government Chief Information Officer (TGCIO) for advice and support

Know:

- · Treat cyber security as a whole-of-business risk management
- · Put cyber security as a standing agenda item for governance
- committees (senior executive leadership; Audit & Risk Committee)
 Build a cyber security awareness culture that reports issues and



PREPARE

Know:

- Do you have your cyber security accountable officer phone? And the TGCIO?
- How prepared is your organisation for a significant cyber incident?
- Who is protecting your information and systems? How well are they doing it?

Do:

- A whole-of-organisation cyber incident response
- Integrate cyber security in business continuity plans Involve your media and

PREVENT Know:

What is the full range of

- information you hold? Who has access to your
- information? Do they need it? Who may want to access it or corrupt it?
- What services do you provide and to whom?

- Adhere to the Cyber Security Policy & minimum standa
- Understand where your information is stored and
- who manages it Include cyber security requirements in contracts

DETECT

Know:

- · Eliminating all incidents is
- near impossible because new vulnerabilities are
- discovered all the time you are highly dependent on many other players
- · What you will say to the Enterprise IT may differ from media? Operational Technology (e.g. · Who will be the public buildings, medical face? equipment, roads) but they

are all interconnected Report incidents to the TGCIO; to the ACSC if

serious and after hours; to

Tas Police if suspicious

Consider advice from the

of actions taken

TGCIO and inform the TGCIO

- · Have providers on standby to help address incidents (and not just the technology)
- Your accountable officer should quickly contain and eradicate
- Work with the TGCIO on WoG response and escalation

Everyone needs to know what

to do when cyber-attacks

policies and regular practice

· Who you will call for help?

occur through effective



RECOVER

Know: Understand the impacts

- to others if information leaks or is lost?
- · to others if your services stop?
- Understand the competing priorities of safety and harm prevention vs service restoration

- Ensure victims of cyber security incidents are directed to psychological support
- Back up it is the best way to address ransomware



REVIEW

- · Undertake lessons learnt exercises after any cyber incident in order to
- apply improvements across all aspects of the cyber security framework

 Undertake formal testing exercises at least every 12 months to assess

Tas Gov CIO (TGCIO):

Tas Gov Cyper Security Team:

ustralian Cyber Security Centre (ACSC): Hotine 1300 CYBER1 (1300 292 371)

The NSW Government developed the original version of this document. Their support, including permission to reuse the original document, is gratefully acknowledged.



Cyber Resilience....

What is Cyber Resilience?

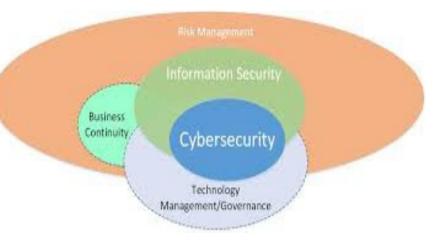
"The ability to prepare for, respond to and recover from adverse cyber events"

How is this achieved?

Defence in Depth!!



- Education and awareness
- Policy, standards and processes
- Knowing what's important, why it is and what to protect
- Appropriate tools and technologies
- Plans to continue WHEN something does happens





Building our Resilience

Focus for the Tasmanian Government Cybersecurity team over the next 12 months is to lead Government by:

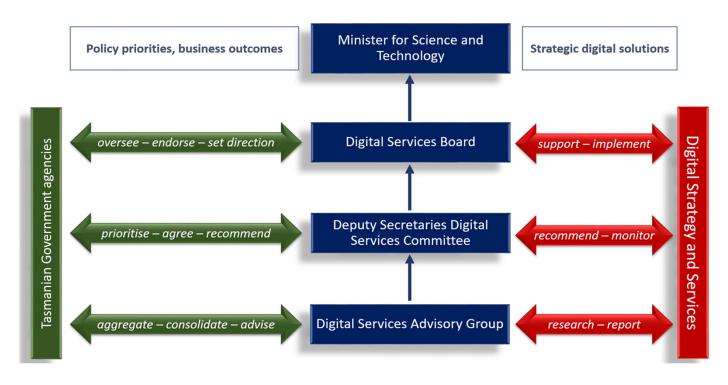
- Enhancing cybersecurity policies across Government
- Defining and implementing some baseline controls
- Developing cybersecurity leadership and culture
- Raising general security awareness across Government
- Holding targeted security training
- Identifying and protecting the things that are important
- Collaborating with Service Providers to enhance the cybersecurity posture of services provided to Government.



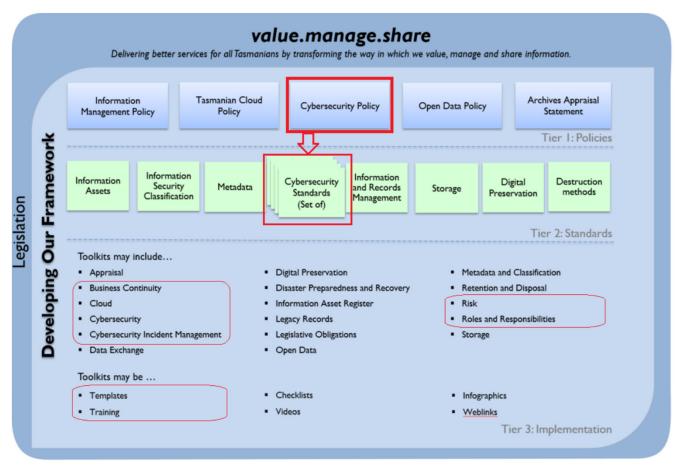


Digital Governance Framework





Information Management Framework



< <u>Why</u>

< What



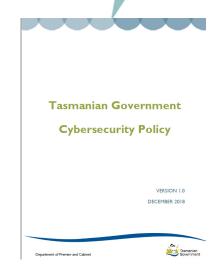
< How

In the pipeline we have:

- Cyber standards
- Updated Cloud policy
- Information Mgt Policy
- Information Classification Standard

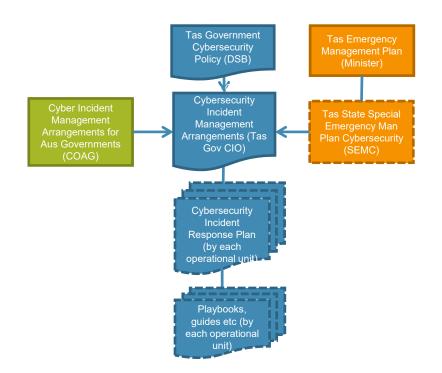
Tas Gov Cybersecurity Policy

- Approved by Digital Services Board in December 2018
- Each Head of Agency / CEO is responsible for cybersecurity in their agency
- Each Agency's Audit and Risk Committee must consider cybersecurity risks.





Incident Management Arrangements



- Four tier model
- Integration with State Emergency and National Management arrangements
- Tas Gov CIO and DSS have a pivotal coordination role for escalated cyber incidents.
- Planning to run training and exercises later in the year.





Education for ICT Practitioners

- Information Security Management System (ISMS)
 Foundation and Implementation Training
- Incident Response facilitation training

Awareness Raising – (on going process)

- JCSC partnership
- Cybersecurity Practitioners primarily across Government
- Government Service Providers and Vendors
- Ministers, Heads of Agencies and other key stakeholders
- Anyone and everyone that we can reach \odot











- Cybersecurity is rated as one of the top five global threats.
- Attacks are increasing exponentially in frequency and sophistication.
- We are not immune.
- The risks are BUSINESS RISKS to your organisation.
- The risks **MUST** be considered by Audit & Risk Committees

Are your risks being appropriately managed? Is your organisation prepared?



Panel Discussion

Managing Cyber Security Risks

Facilitated by Ric De Santi
Deputy Auditor-General

Excluding what you may have learnt from the media, do you know of cases where an organisation has been subjected to a cybersecurity attack?



Your audit committee knows what key assets need to be protected?

Assets identified

Assets in process of being identified

Assets not identified

Your audit committee knows what level of cyber risk is acceptable?

Strongly Agree

Agree

Neutral

Disagree

Strongly Disagree

Your audit committee knows how key assets are being protected?

Strongly Agree

Agree

Neutral

Disagree

Strongly Disagree

Your audit committee knows how your organisation would respond to a cyber security incident?

Strongly Agree

Agree

Neutral

Disagree

Strongly Disagree

What would you do?

It is 3am on Tuesday morning and you have been notified that there has been a breach of your security such that access to key systems and associated data have been locked by an unknown hacker.

You have the option of paying a \$10,000 ransom or starting the business day without your key systems meaning a significant loss of income estimated at \$5,000 per hour you are not operational.



Would you pay the ransom?

Definitely yes

Probably yes

Undecided

Probably no

Definitely no



THANK YOU

